



STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE  
COLLECTION SERVICE BOARD  
500 JAMES ROBERTSON PARKWAY  
DAVY CROCKETT TOWER  
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**REMEMBER TO TURN OFF ALL CELL PHONES**  
**MEETING TO BE HELD AT**

710 JAMES ROBERTSON PARKWAY  
2nd FLOOR CONFERENCE ROOM

**MEETING AGENDA**  
January 6, 2009

**9:30 Call To Order – Bart Howard, Chairman**

- Roll Call – Donna Hancock, Interim Director
- Announcements
- Introduction of New Board Member James L Mitchell

**9:45 Formal Hearing**

**11:45 Agenda – Review / Adopt**

**12:00 Tab (1) Minutes From November 4, 2008 Adopt**

**12:15 Chairman Bart Howard**

**Presentation to Former Board Member Ann Strong  
Report on the NACARA Conference**

**12:30 Lunch**

**1:30 Legal Report (Hand out) – Terrance Bond, Staff Attorney**

**Tab (2)** Brian Newman---Letter---Discussion regarding License Requirement.

**Tab (3)** Clarification Statement of the Tennessee Collection Service Board Regarding Debt/Judgment Purchasers

**Tab (4)** License Requirement of Out-of-State Branch offices.

**Tab (5)** Exemption of the requirement of the Financial Statement

**1:45 Administrative Report – Donna Hancock, Interim Director**

**Tab (6)** Budget Report

**Tab (7)** Complaint Status Report

**Tab (8)** Mark Nakon---Request waiver from re-testing.

**2:00 Location Manager - Application Review : Determine eligibility for testing / licensing**

**Tab (9)** Rodolfo Rodriguez, Jr. aka Rudy----F#2197 Represent

**Tab (10)** Tracy Lynn Dollas F #2304

**Tab (11)** Marcia Barnes F#2293

**2:30 New Business or Unfinished Business**

**2:45 Adjourn**

Notice: Commission / Board meetings will be conducted by permitting participation of the Commission / Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. Some meetings may be cancelled 30 days prior to the actual meeting. Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled. Unless otherwise noted, all times listed are U.S. Central time.